



Eich cyf/Your ref P-06-1335
Ein cyf/Our ref KSNWT/00794/25

Carolyn Thomas MS
Chair - Petitions committee

04 August 2025

Dear Carolyn,

Thank you for your letter of 15 May regarding ensuring learning disabled passengers are involved in discussions with officials and TfW on how best to improve the passenger experience for vulnerable adults, as requested by Mencap Cymru.

In my oral statement on 1 April, I set out my commitment to Travel for All; changing the way that we do transport policy in Wales to ensure that access and inclusion is genuinely at the heart of everything that we do. We recognise that accessibility is both a non-negotiable matter of human rights and discrimination, and a health and safety issue. It is not an optional customer service matter.

Some of the actions we are taking to make this a reality include establishing an Inclusive Travel Board, which will work across transport modes and include representation from all protected characteristics. It will work with our existing boards to support officials and Transport for Wales in making our transport networks feel safe and welcoming, and, importantly, improve accessibility.

We will also increase support to the Transport for Wales Access and Inclusion Panel to help ensure that the rights and voices of disabled people are central to shaping transport design and delivery across all modes. By integrating their perspectives and expertise, we aim to create an inclusive transport infrastructure that respects and upholds the rights of all disabled people, including learning disabled passengers.

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

My officials would be delighted to have Mencap Cymru's involvement in the design of these governance structures to make sure they have sufficient representation and allow for robust advice and guidance to Welsh Government and Transport for Wales on how we can make Travel for All a reality.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ken', is enclosed in a light grey rectangular box.

Ken Skates AS/MS

Ysgrifennydd y Cabinet dros Drafnidiaeth a Gogledd Cymru
Cabinet Secretary for Transport and North Wales